USING Everything DiSC® TO CONNECT VIRTUALLY

FOR ALL STYLES, Listen for what's not being said. Connect the dots of their work to the larger goal today. Honor where everyone is during this transition.

To Connect: Be real. Be on purpose. Stay on topic.

What they Need: Challenging Opportunities, a sense of urgency from you, an opportunity to win. Give them opportunities to control.

Their Struggle: Independent work style may deviate into other "exciting challenges". Need to feel like they can win and control. Not getting results fast enough. Not being in control. Fast Paced + Logic Focused: **Priorities:** Action, Results, Challenge **Priority Question:** What Get it Done!

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Fast Paced + People Focused **Priorities:** Action, Enthusiasm, Collaboration **Priority Question:** Who Get Recognition/ Validation/ Reassurance **To Connect:** Ask more than tell. Give time to process out loud. Connect with feelings & emotions.

What they Need: Frequency of checkins, opportunities to collaborate, feeling heard & understood, timelines

Their Struggle: not being with their people, lack of daily energy exchange/ connection, feeling disconnected

To Connect: Come prepared with a plan/agenda. Have proof of concept vs an idea. Be matter-of-fact and make room to listen when they are ready to share.

What they Need: Invitation to speak and offer up their thoughts, permission to work independently and problems to solve + problem-solving conversations. Provide recognition for their logic.

Their Struggle: Not being seen or heard as the expert. Lack of on spontaneous opportunities to provide data or proof. Too much interaction via Zoom vs enough quiet time for deep work. Moderate-paced + Logic Focused **Priorities:** Stability, Accuracy, Challenge **Priority Question:** Why Get it Right!

Moderate Paced + People Focused **Priorities:** Collaboration, Support, Steadiness **Priority Question:** How Get Along!

5.12 solutions

To Connect: Make time for dialogue and questions. Provide topics for check-in's ahead of time. Acknowledge their need to feel that they need to take care of everyone right now.

What they need: Feeling appreciated for over extending, structure, specifics, timelines, deadlines, process, context, reassurance

Their Struggle: not having the opportunity to provide emotional support (nurturing others), not having certainty, knowing when to "interrupt" on Zoom meetings/waiting their turn vs natural interactions.